

## *Comcast*

New service department for bulk rate customers

New bulk service direct line - no more transferring to different groups..  
Bellingham Comcast office is training this call center. Members will need to give them the campsite specific address when contacting Comcast regarding the bulk rate package service for the BMR location. These folks are not local so hopefully this training will help.

For example, the Members will have to tell them the full address to the park: (this is HOW I pull it up in our system)

Address 1 - 6417 MT BAKER HWY

Address 2 - Campsite (example SITKA 23)

CITY, STATE, ZIP - Deming, WA 98244

Bulk Service Direct Line: 1-855-307-4896

Or 1-888-895-6504 a direct number provided by Bellingham Office

### *Other Comcast Phone Numbers*

253-288-7473	Account Representative Line
425-766-5221	Residential Account Executive
877-824-2288	Bellingham Comcast Office
800-Comcast / 800-266-2278	

### *First Time Set Up-Important to Follow these Specific Procedures*

*Using any other procedure may result in being charged installation fees as well as Comcast calling to confirm your scheduled appointment an hour before they come. When they do not get an answer, they cancel your appointment.*

Provide the following information and email to: [WA\\_MDUCAS@comcast.com](mailto:WA_MDUCAS@comcast.com)

1. Your full name
2. Your home address (Not the Ranch Address)
3. Phone Number
4. Email address you prefer Comcast to contact you at
5. Preferred install date (allow at least 2 weeks)
6. BMR Village and campsite number

***Activation requires you to be on site with the technician at the time of installation.***

The physical address of the Ranch is 6417 Mt. Baker Hwy., Deming WA 98255

F/Members/Transfer Documents/Transfer Packet Docs

updated 2/26/15